

## Responsible Gambling Guide

Issue 1, June 2011

### Our Commitment Towards Responsible Gambling:

Treloar Trust is committed to ensure that information about how to gamble responsibly and how to access information and help in respect of problem gambling is readily available to all.

### Keeping Your Gambling Under Control:

The majority of people do gamble responsibly and gambling in moderation is okay, but it may help you to keep your gambling under control by:

- Remembering that you are taking part for fun and not as a means of investing your money
- Setting strict limits on how much time and money you're going to spend, before playing
- Quitting while you're ahead
- Only gambling with money that you can afford to lose
- Not spending more money on gambling in the hope that you will win back any money that you've already lost
- Keeping up other interests and hobbies and not letting gambling take over your life
- Not gambling in order to escape from stress or boredom.

### How To Identify That Gambling Is Becoming A Problem:

For some people however, gambling can become a problem. If you are concerned about the amount you are gambling and feel it is taking over your life, then asking yourself the following questions may help you assess whether or not gambling is becoming a problem:

- Have others ever criticised your gambling?
- Have you lied to cover up the amount you have gambled or the time you have spent doing it?
- Do arguments, frustrations or disappointments make you want to gamble?
- Do you gamble alone for long periods?
- Do you stay away from work or college to gamble?
- Do you gamble to escape from a boring or unhappy life?
- Are you reluctant to spend 'gambling money' on anything else?
- Have you lost interest in your family, friends or pastimes due to gambling?
- After losing, do you feel you must try to win back your losses as soon as possible?
- When gambling and you run out of money, do you feel lost, in despair and need to gamble again as soon as possible?
- Do you gamble until your last penny is gone?
- Have you lied, stolen or borrowed just to get money to gamble or to pay gambling debts?
- Do you feel depressed or even suicidal because of your gambling?

If 'yes' is the answer to some of these questions, then it is likely that a gambling problem exists.

You may also wish to consider whether a friend or relative might have a gambling problem?

### How To Get More Information And Help About Problem Gambling:

For friendly and helpful advice from trained counsellors, call the **GamCare helpline on 0845 6000 133**. The helpline operates between 8am and midnight, 7 days a week, 365 days a year – and calls outside of these hours will be taken by a recorded message service. Sometimes just telling someone about your problem can be a relief - and it is the first step towards dealing with your problem. You can also visit the GamCare website at [www.gamcare.org.uk](http://www.gamcare.org.uk), for more information and advice.



If you would like to be excluded from Treloar Trust's Lotteries, you can complete the attached Self Exclusion Form (see below) and return it as soon as possible to: Jon Colville, Treloar Trust, Froyle House, Upper Froyle, Alton, Hampshire GU34 4JX.

Founded by Sir William Purdie Treloar, Lord Mayor of London, 1906.

Treloar Trust, a company limited by guarantee. Registered in England number 4466362.  
Registered office: Froyle House, Upper Froyle, Alton, Hampshire GU34 4JX  
Charity Number: 1092857



# Gambling Act 2005 - Licence Conditions and Code of Practice

## SELF EXCLUSION REQUEST FORM

Site Address: \_\_\_\_\_

Customer Name: \_\_\_\_\_

\_\_\_\_\_

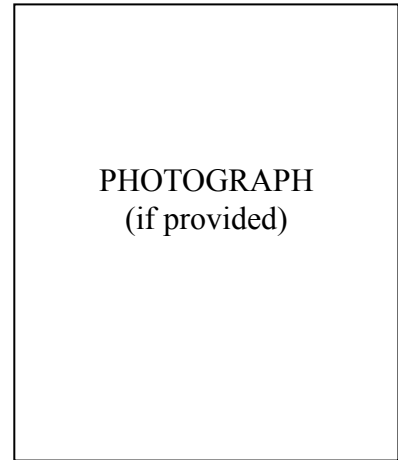
Customer date of birth: \_\_\_\_\_

Customer address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



I request that I be refused entry to the Lottery for a period of 6 months from the date of signing and acknowledge that I am not allowed to rescind my self-exclusion during this period. At the end of 6 months, this agreement may be extended for a further period of 6 months or up to 5 years. I will be contacted by telephone or in person by the Lottery Manager before being allowed to return to the Lottery and must abide by a one day cooling off period.

If I attempt to enter the Lottery during the term of this exclusion and am identified by a member of staff, I will be refused entry and any stake will be returned to me.

I acknowledge my responsibility in ensuring adherence to this agreement. I acknowledge that the Promoter, its employees or agents have no liability or claims arising from my voluntary use of the gambling facilities provided.

I have/have not\* provided a photograph of myself to assist.

Signed: \_\_\_\_\_ (Customer) Date: \_\_\_\_\_

Signed: \_\_\_\_\_ (Lottery Manager) Date: \_\_\_\_\_

Details should be entered in the Self Exclusion Log, reference no: \_\_\_\_\_

Further information on problem gambling provided to customer: Yes/No\*

*\*Delete as appropriate*