

# Aurora Orchard Manor



“ Skilled, empathetic and caring staff always respected people’s privacy and dignity and supported the young people to become as independent as possible. ”

A supportive living and learning environment, designed to facilitate the transition from education into adulthood for young adults aged over 18 with multiple complex needs.

## At The **Aurora** Group

We believe in giving people the opportunities they need to create and lead fulfilling, independent lives.

Established in 2015, we are now the UK's fifth largest provider of education, care and support services for children and young people with special educational needs and disabilities. Each of our schools, colleges and residential homes retains its own unique identity while embracing and embodying our group's core values:

- We are caring. We understand that your experience in mainstream care and education may have been a difficult one. We take seriously our responsibility for the children and young people in our care, and are committed to making your time with us as positive and fulfilling as possible.
- We are ambitious. We have high expectations of all our children and young people, regardless of what barriers they may have faced in the past. We encourage them to expect more for themselves, while challenging employers and communities to understand and value their diverse needs and attributes.
- We are collaborative. Everything we do, we do in partnership with you. We actively seek and listen to feedback from students, parents and staff, to find out what's working well, what we can do better, and how we can further develop all our services to benefit the people we work with.
- We are trusted. Our business is funded by ethical investors. They understand that sustainable growth is possible only when we hold ourselves to the highest standards, by delivering consistently top-quality services to every single person we work with.
- We are innovative. We begin planning for each young person's future the minute they walk through our doors. We tailor our approach to their unique needs, and are constantly looking for new opportunities to help them explore, enhance and employ their own skills, talents and abilities.

# Welcome

At Aurora Orchard Manor, we support young people to lead independent and fulfilling lives. By giving each young person the opportunity to develop skills and confidence alongside peers of a similar age, we offer a valuable transition between education and adulthood.

With our team of highly-skilled teaching, support and therapeutic staff and a focus on Reliance, Collaboration, Responsibility and Creativity, we help each young person to build on their existing strengths and explore new skills and interests during their time with us, so that they can look forward to an independent future of their own choosing.

We look forward to welcoming you into our community soon.



*Denise Grayston*  
Principal, Aurora Orchard Manor



# About Us

Aurora Orchard Manor offers a supportive living and learning environment for young adults with severe and profound learning difficulties and complex health needs. With specialist facilities and a focus on promoting independence, we support each of our young people through the transition from education into adulthood.

Aurora Orchard Manor is situated in the village of Meldreth, on the border of Cambridgeshire and Hertfordshire. As a CQC 'Outstanding' registered care home, we offer flexible 52-week residential placements for up to 31 young people.

Our rooms are large and wheelchair-accessible and can be equipped with assistive technology where required. All the living areas have a kitchen where people are encouraged to get involved in choosing and preparing meals and a large lounge area where residents can relax and socialise with their house-mates.

Our facilities include:

- Adapted kitchen
- Sensory room
- Hard and soft outdoor space
- Hydrotherapy pool
- Rebound therapy
- Integrated therapy
- Extensive grounds



Our on-site Skills Centre is open to all our residents. The centre not only provides a space for learning and development – it is also a place where our young people can have fun, make friends and express themselves.

We also have good connections with the surrounding community and our residents enjoy regular off-site activities, such as swimming, sailing, shopping and visits to the library, cinema, local pub and even the occasional McDonalds!

## Your experience with us

Every young adult has the opportunity to try new experiences when they arrive at Aurora Orchard Manor. We offer a variety of activities through our Skills programme, including cooking, music, art, sensory, ICT and community activities such as shopping, swimming and social enterprise.

Once a resident has had time to try out a range of activities, we hold a meeting with them along with their tutors, therapist, family and external professionals, to agree long, medium and short-term aims and targets based on their aspirations and goals and to develop an individual timetable that includes a variety of activities from our Skills programme.



Young people at Aurora Orchard Manor have the opportunity to learn work-related skills, develop their confidence and improve their communication skills by taking part in a range of fun social enterprise activities – past ventures have included making and selling soap, dog biscuits, cards, wrapping paper and chutney.

When a young person is ready to move on from us, they are supported to visit other places and explore the opportunities that are available. Our team supports both them and the staff at their new home to understand their needs and challenges and to facilitate the transition.



# Our commitment to you

## Quality statement

At Aurora Orchard Manor, we strive to provide the highest quality service to young people, parents/carers and local authorities. We believe that all these groups have the right to comment on the service we provide and to understand the complaints procedure.

If you do have a concern or complaint, we do want to hear about it as soon as possible. Please ask the office for a copy of our complaints procedure if you would like to know more. We like to know when we are getting things right too, so please feel free to also send us any compliments – our staff are always happy to hear them!

## Safeguarding statement

At Aurora Orchard Manor, we are wholly committed to safeguarding and promoting the wellbeing of our residents, and we expect all staff and visitors to share this commitment.

Safer recruitment practices are followed and all staff have an Enhanced DBS check.



## Contact Us

For more information please contact us at:

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Adults with complex and severe learning difficulties.



18-30



Mixed



52 Weeks Residential

**Caring**

**Ambitious**

**Collaborative**

**Trusted**

**Innovative**



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