

About Precious Homes



**An award-winning provider of support services
for young people and adults with autism,
learning disabilities and complex needs**

Precious Homes
Innovative Social Care Services

With more than 25 years of experience in the care industry, Precious Homes is an award-winning provider of support services for young people and adults with autism, learning disabilities and complex needs.

With innovative **residential, supported living plus, supported living, outreach and bespoke community services** located **throughout the UK**, we have a strong emphasis on achieving outcomes for individuals, their families and communities.

Personalised support:

We are committed to ensuring that our services exceed expectations through the delivery of high quality, truly person-centred support. The ethos, vision and mission of Precious Homes embrace independent living and focus on supporting individuals to make informed choices, take positive risks and fully integrate into the community.

As well as involving the people we support and their families in providing truly personalised support, our bespoke environments enable us to shape provision so that we can be responsive to behavioural, sensory, or physical needs. We work hard at the planning stages of all placements to look at what people really need so that we can adapt or create the right provision around them.

Our Values

Kindness: Treat people as equals and act with kindness and respect at all times.

Involvement: Involve people in making their own life choices and influencing how services are run.

Quality of life: Focus on understanding people, their needs and behaviours, and work to improve quality of life for everyone.

Progress: Teach people new skills and emphasise development for all, while embracing continuous improvement as an organisation.



Specialists in complex needs and placement breakdowns

The experienced and highly-trained team at Precious Homes has significant experience of working with individuals who have complex needs with behaviour that may be described as challenging. We have some fantastic examples of people who are now an active part of their community and are being empowered to transform their lives. This includes individuals who have been in crisis, experienced a series of placement breakdowns or have been moving on from secure or forensic settings.

Outcome focussed pathways of support

Residential Support

Supported Living Plus

Supported Living

Outreach Support

Precious Homes' model focuses on providing a proactive pathway of support, with tiered services - residential, supported living and supported living plus - often delivered on one site. This tiered approach ensures that individuals are given an appropriate level of support while they focus on increasing skills, confidence and independence, as they transition to more independent living. The key aim of this model is to reduce support as independence increases, while also maintaining a sense of familiarity and continuity in care.



Our Residential Model

Our residential provision is far removed from traditional models of support— with a focus on full community integration, proactive development of independence and Individual Care Pathways.

Our qualified team members provide each person with the care and support that they need, 24 hours a day, 7 days a week – providing a safe, positive and stimulating environment. Each service is carefully designed to meet the needs of the individuals who live there —adapting provision to meet individual need, whilst ensuring staffing structures and training are built around each person.

What is Supported Living Plus?

Our Supported Living Plus model provides individual flats alongside communal space. This balances opportunities for the development of independence with social integration.

We provide flexible support along with positive challenges, at each person's pace to enable personal choice and self-worth. This is in line with their individual needs, aspirations, activities and lifestyle.

Our Supported Living Plus services provide a stepping stone for individuals who are not quite ready for full Supported Living and who benefit from additional support along their Individual Care Pathway. We initially offer a higher level of support with a clear pathway for reducing support over time. This enables individuals to become significantly more independent and to prepare for their next step in the community.

Using Positive Risk Management approaches, this model equips individuals to self-manage their behaviours within a supportive environment, where choice and control are embedded into everyday practice.



Partnerships with social landlords

We work in partnership with Registered Social Landlords to support individuals to secure their own tenancies across our **Supported Living Services**.

These not-for-profit organisations provide specialist landlord services, as well as offering advice and guidance which helps them to maintain their tenancies. This support is key to helping individuals to live independently in the community long-term.

What is Supported Living?

Our Supported Living model provides each person with their own flat and tenancy, to equip them with the skills and confidence needed to fully integrate into the community.

We provide flexible support along with positive challenges, at each person's pace, to enable personal choice and self-worth. This is in line with their individual needs, aspirations, activities and lifestyle.

Using Positive Risk Management approaches, this model equips individuals to self-manage their lives and increase skills within a supportive environment, where choice and control are embedded into everyday practice.

Outreach Support

Outreach Support is the final destination in the care pathway towards independence. Many of the people we currently support have transitioned on from residential or supported living to live in a single tenancy in the community.

Support is focussed on developing skills and confidence, embracing learning opportunities, work-ready skills and building 'natural' links and friendships in the community. Support can range from a few hours a week to 24/7 daily support, depending on individual need.

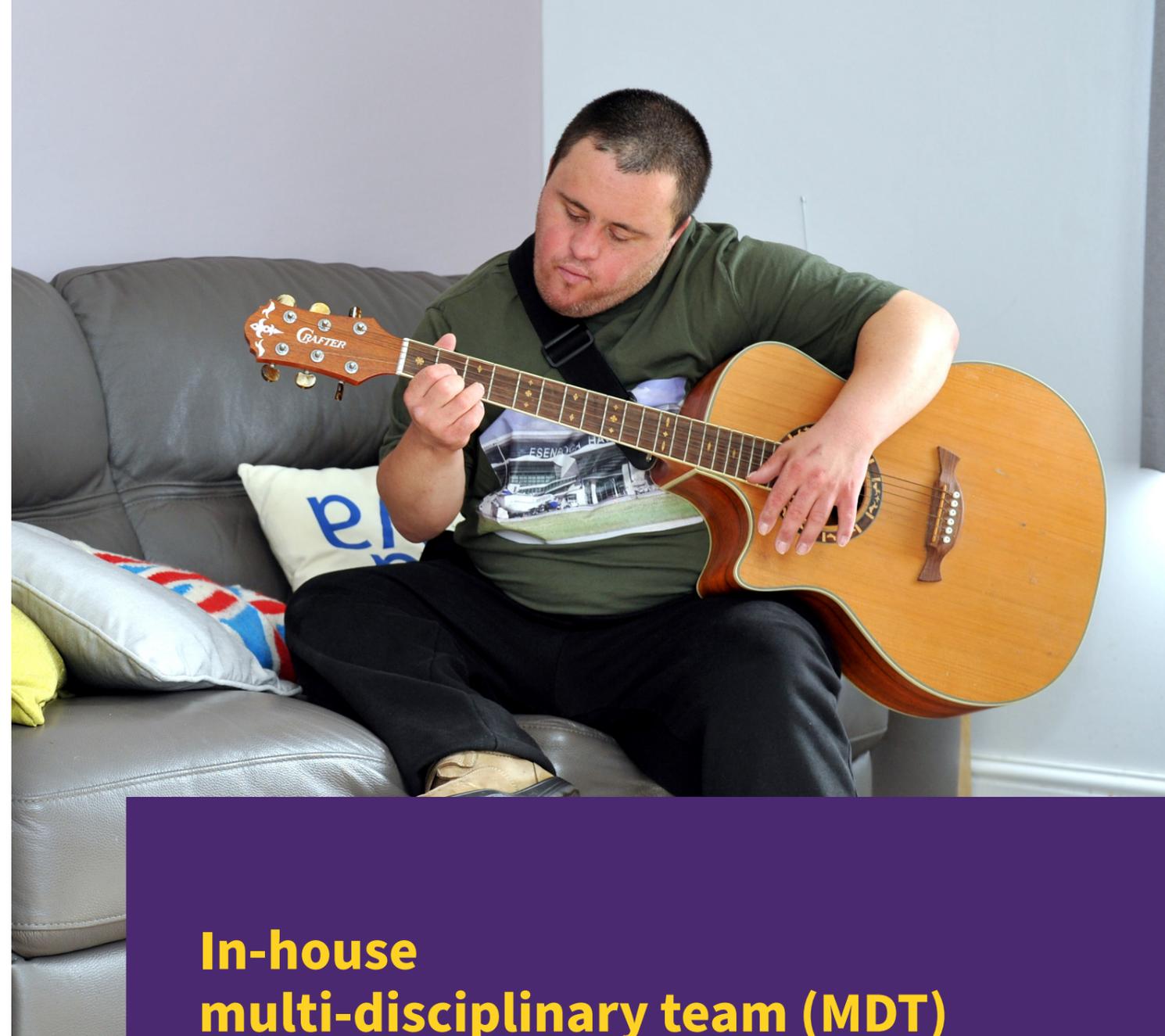
A fully trained and dedicated team

We recognise that our team members are our biggest asset and we are proud to have an experienced, robust and consistent team.

All of our services are supported by a fully trained and experienced team, providing around the clock support, including 1:1 and 2:1 support in line with individual support needs. A Registered Manager and Deputy Manager are based at each service, supported by dedicated support workers and regular visits from the in-house quality team and key Senior Team members.

We invest in our teams by providing each team member with at least 8 days of face to face training per year, on top of mandatory and online training. We also provide bespoke training based on the needs of the individuals we support. All team members are provided with the opportunity to progress in their personal development and are given the opportunity of training at level 2 & 3 in Health and Social Care. Managers and Senior Team members are supported to complete ILM level 5.

This training is complemented with specific training and on-going support in relation to Positive Behavioural Support and managing behaviours which may be described as challenging. The team also have access to specialist training via Precious Homes' in-house Multi-Disciplinary Team (MDT). This enhances learning and fully implements effective communication, behaviour and risk management strategies and approaches with each individual.



In-house multi-disciplinary team (MDT)

Precious Homes' in house MDT team offers additional therapeutic and behavioural support and intervention. From rehabilitative support for someone in crisis and support for complex assessments, to resolving and reducing emotional and behavioural issues through positive behaviour support.

The specialised and highly qualified MDT includes Psychology and Speech and Language Therapy (SALT), alongside external MDT partners including Behavioural Specialists, Psychiatry, Occupational Therapy, dieticians and fitness experts.

Contacts and Referrals

We provide a rapid response to referrals and will normally arrange a professional assessment within a few days of your call.

For more information, to arrange a visit or to make a referral please contact our placements team:

Tel:
020 8826 4343

Mob:
07550 188 004

Email:
referrals@precious-homes.com

For further information, please also visit our website:

www.precious-homes.co.uk

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Award-winning provider

As well as a list of industry accolades from the Great British Care Awards, Laing Buisson and The National Learning Disability and Autism Awards, the company has won several Pinders Healthcare Design awards, in recognition of their innovative service design, which is specifically tailored to meet the needs of the individuals we support.

